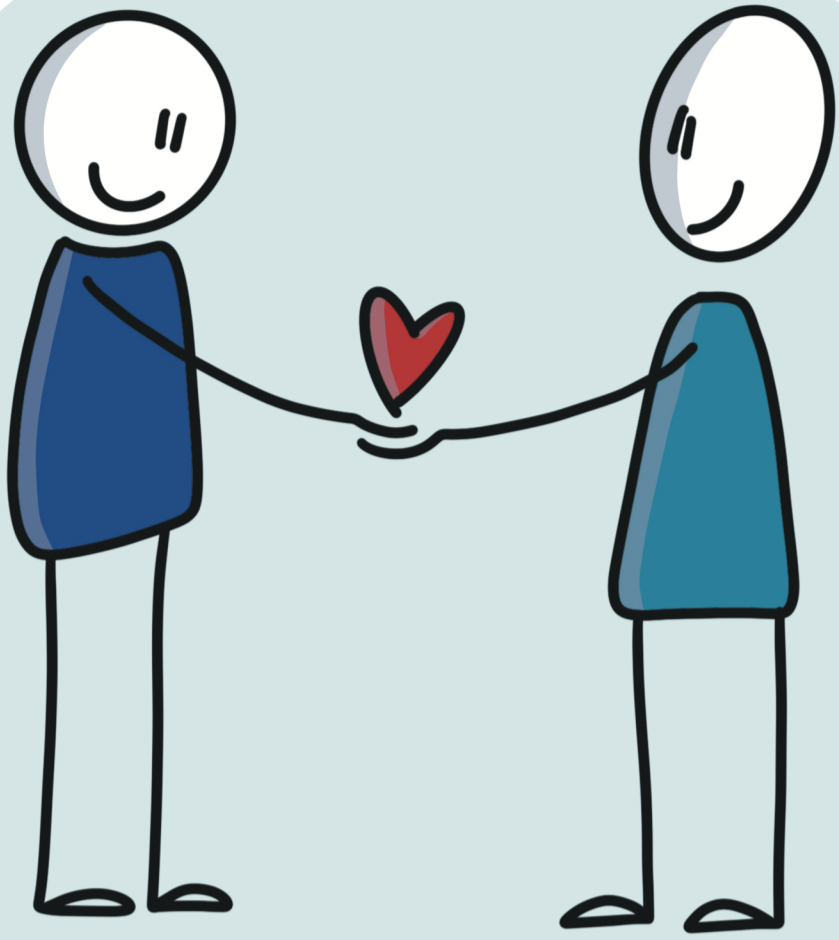


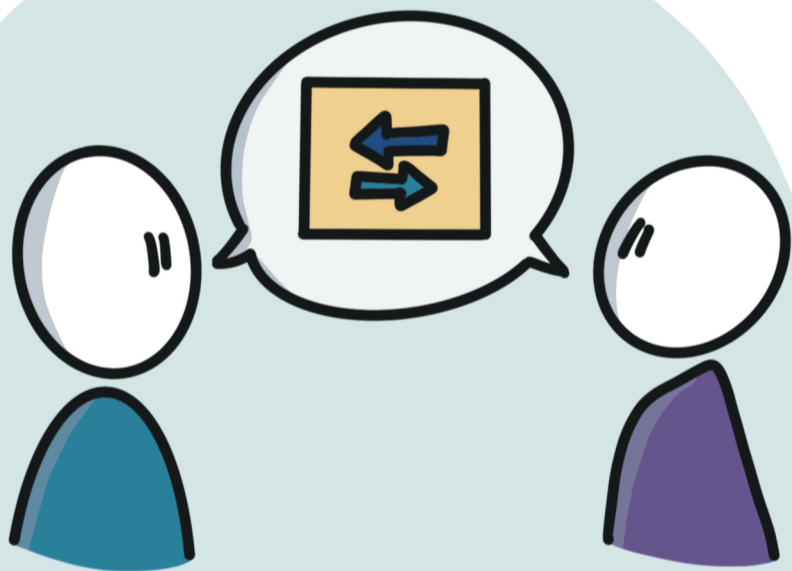
THE GOOD CONVERSATION



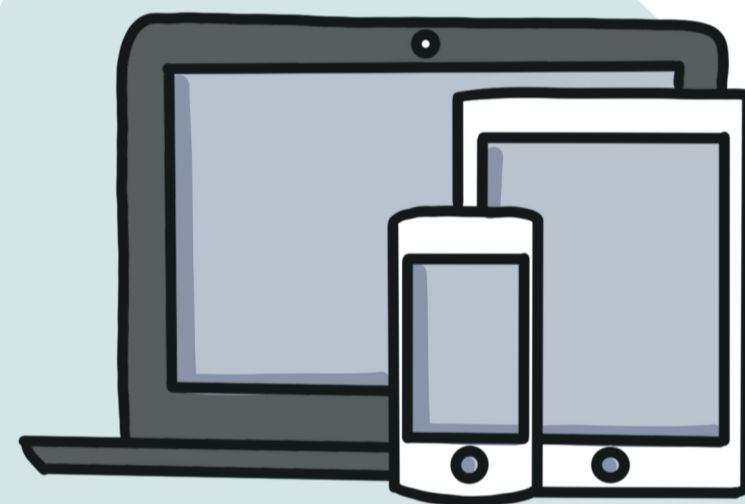
IS BASED ON PSYCHOLOGICAL
SAFETY AND TRUST



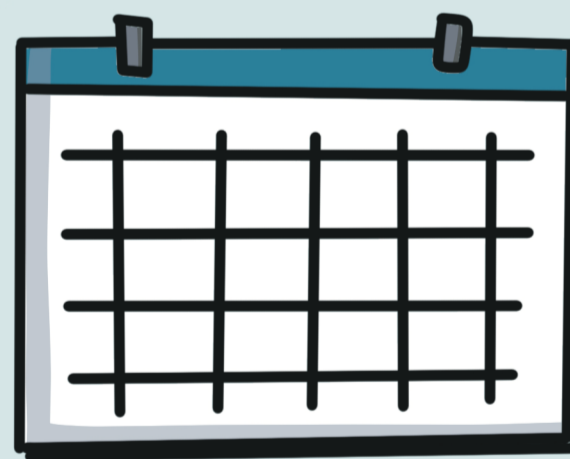
FOCUSES ON LIFE
INSTEAD OF WORK



IS A TWO-WAY STREET



IS WITHOUT DISTRACTION



IS AS OFTEN AS NECESSARY



TAKES ASKING QUESTIONS AND LISTENING



ENCOURAGES OWNERSHIP